



Your Airport Guide

Shops. Restaurants. Services.

Airport service counter

Need help? Lost something? Drop by a service counter. We're here to help you find what you're after—or your misplaced valuables.

Terminal 1 | Departures, Level 1

Terminal 3 | Arrivals, Level 0; Departures, Level 1



At your service

Enjoy a relaxed and smooth journey with our services.
Book conveniently online.

Parking spaces | Book your ideal parking space in advance.

Lounges | Enjoy some peace & quiet in one of our comfy lounges.

Fast track | Save yourself waiting times at the security check.

Premium service | Request your personal airport support.

Porter service | Ask our team for help with your luggage.

Luggage storage | Available at the counter in Terminals 1 & 3.

Luggage wrapping | Available in Terminals 1 & 3 (Departures).



Scan me



In addition to your carry on luggage, all purchases made after the security checks—including snacks and drinks—are approved to fly.

Security? Check!



Liquids

Containers with a maximum capacity of 2000ml may remain in your hand luggage during the security check.

Electronic devices

All electronic devices may remain in your hand luggage when passing through security.

Personal items

Place your valuables, such as phones, wallets, car keys, watches, or glasses in your hand luggage, or jacket.

Outerwear

Place outerwear such as jackets, coats, blazers, thick sweaters, and scarves underneath your hand luggage in the tray.

* Trześniewski spreads & sandwiches are allowed through security and on board.

Scan me



vie.flights

Stay informed throughout your journey with real-time flight updates, WhatsApp notifications, current waiting and walking times as well as an easy-to-use map to find your way around Vienna Airport.

Scan me



The fly way to snack.



Gluten-
free
YAY!

Lactose-
free
options

PLANT-
BASED

Juicy & the Bowl

Plant-based bowls
& fresh juices

Gates C

QUICK & Healthy

The LaLa

Fresh salads, sandwiches
& various smoothies

✈️ Gates C D | Gates F



APPROVED
TO FLY



Trześniewski

A Viennese sandwich tradition

Try a few rectangular sandwiches with a "Pfiff", the tiny eighth-litre beer, like a true Viennese. For over a century, Trześniewski has been serving its bite-sized slices of rye-bread topped with savoury, creamy spreads—the very thing that gives them their signature stripes.

Terminal 1 (Non-restricted area)

Dean & David

Salads & grilled flatbread
sandwiches prepared with love

Arrivals | Gates F

✈️ On the way to

The perfect way to start your trip.

Prost!

Ottakringer Zapfmeisterei

Viennese draught beer & snacks

Arrivals | Gates D

VIENNESE

ORIGINAL



Wiener Würstelstand

Vienna's longest love story

Yes, we are talking about sausages and the love the Viennese share for their local Würstelstand—a street-food institution where people snack, drink freshly tapped beer and socialize all day and night, officially recognized as intangible cultural heritage by UNESCO.

Arrivals

Leberkas-Pepi

The one-hand Austrian snack

This iconic thick slice of “Leberkäse”, a finely ground, seasoned meatloaf baked to a crispy crust, is served in a traditional Kaiser roll. Originally from Upper Austria, this mouthful of flavor is now also available with delicious melted cheese bits and more.

Arrivals | Gates F

NATIONAL Treasure



Smoking areas

Gates C D

Gates F34, F35

Gates G16, G32

Vienna Lounge:

On the way to Gates C D



Upgrade your journey.

stay
comfy!

Relay

Newspapers, magazines,
books & travel guides

Arrivals | Gates **C D F G**

Travel

ESSENTIALS

Pharmacy

Pharmaceuticals, cosmetics
& compact first-aid kits

Terminal 1 (Non-restricted area)



LAST-MINUTE

Life-Savers

Capi

State-of-the-art electronic
devices from top brands

✈️ **Gates** C D | **Gates** F G

Vienna Duty Free

Large selection of accessories, travel games & toys

✈️ **Gates** C D | **Gates** C D F G



Your timeout before takeoff.

**BEST
VIEW**

Zugvogel

Viennese delicacies, international
staples & seasonal dishes

 **Gates** **C D**

 On the way to

Wolfgang Puck Kitchen + Bar

International &
Austrian classics

Arrivals

WORLD
FAMOUS



*Mamma
mia!*

Jamie's Italian

Delicious, Mediterranean-
inspired dishes

Gates F



Cheers!



Do & Co Flight Bar

Carefully selected beers,
wines & cocktails

Gates C

Flightmode: activated.



Classy
COCKTAILS

Daily Bar

Wide selection of cocktails,
wines & bubbles

Gates C

TIME ^{TO} Relax

Vienna Lounge

Spacious lounge area
with lots of amenities

 **Gates C D**

Sky Lounge

Exclusive space with
relax chairs & more

 **Gates F G**



Cafe Admiral

Live sports broadcasts
with real casino flair

Arrivals

Entertainment Gate

Kids Zone & table soccer,
sports viewing zone

Gates F

Bierbar Oida!

Wide range of draught
beers & breakfast

Gates F



**BEST
BEER**
Selection

The sweet scent of escape.



Exquisite
SELECTION

Vienna Duty Free

Wide range of perfumes
& beauty products

 **Gates** C D | **Gates** C D F G

 On the way to

ELEGANT TOUCH

Longchamp

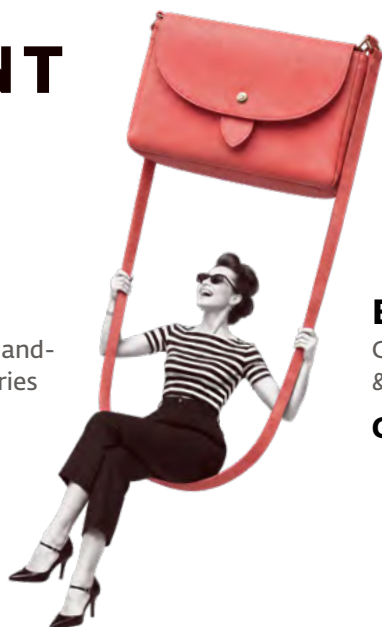
High quality leather hand-bags & travel accessories

 **Gates C D**

Boss

Casual designer fashion & exclusive accessories

Gates F



Exclusive tax-free shopping



Get the sales tax reimbursed on purchases made at the airport!*

Refund conditions:

- Primary residence outside the EU
- No secondary EU residence (except specific territories)
- Minimum purchase: €75.01 (per invoice)

Step 1: Validate your export items using your mobile device (via DEV WiFi) or at a self-service kiosk in a DEV (Digital Export Validation) area.

Step 2: After validation, check-in your luggage. For export goods in your hand luggage, make sure to validate export documents after security check.

Step 3: Collect your sales tax refund on your purchases in cash at Interchange or let it be credited to your credit card.

* Please check the tax-refund conditions!
viennaairport.com/en/vat-refund

Don't fly home empty-handed!



Vienna's
FINEST

Vienna Duty Free

Exquisite sweets, wines & spirits

 **Gates C D** | **Gates C D F G**

 On the way to

Sweet souvenirs

Senses of Austria

Wide selection of
souvenirs, toys & gifts

 **Gates** [C](#) [D](#) | **Gates** [C](#) [F](#) [G](#)



*A piece
of Vienna
to go*

Café Franzl

Typical Austrian breakfast
& delicious pastries

Gates [F](#)



Swarovski

Tasteful jewelry, sparkly
crystals & accessories

 **Gates** [C](#) [D](#)

Destination: bright and sunny.



TIMELESS
Style

Watch & Sunglasses

Jewelry, watches
& designer glasses

Gates C

AUSTRIAN CLASSICS



Bieder & Maier

Viennese coffee & pastries

Terminal 3 (Non-restricted area)

Äida

Vienna through rose-tinted glasses

Äida is the world's first coffeehouse chain. It has been serving traditional coffee culture since 1913, paired with cakes, strudels, and a generous slice of Viennese charm, all wrapped in candy pink. It's the kind of place that makes you feel right at home over a "Melange"—coffee served the Viennese way, with rich milk foam on top.

Terminal 1 (Non-restricted area)

Gates G



Demel

Vienna's sweetest time machine

Demel, established in 1786 and purveyor to the Austrian Royal Court, offers its world famous Kaiserschmarrn, traditional cakes, handmade chocolates and a selection of drinks.

Gates C



Colour my trip.



FUN & GAMES

Entertainment Gate

Kids Zone & table soccer,
Sports Viewing Zone

Gates **F**



Kids Zone

Ultimate indoor play area
for our youngest guests

Gates **C D F**



RENT A FREE
Stroller

Terminal 1 (Non-restricted area) | Bulky luggage counter

Terminal 3 (Non-restricted area) | Bulky luggage counter

On the way to Gates C | Right past Vienna Duty Free, after Relay

Gates D | Right after the passport check

Gates F | Right after security

Gates G | At G04, right before G16 & right before G32

nappy?
Happy!

Use our family washrooms, equipped with
changing tables to prepare your baby for a
pleasant flight with dry nappies.

BIG RIDDLES

for little pilots

Airport Word Hunt

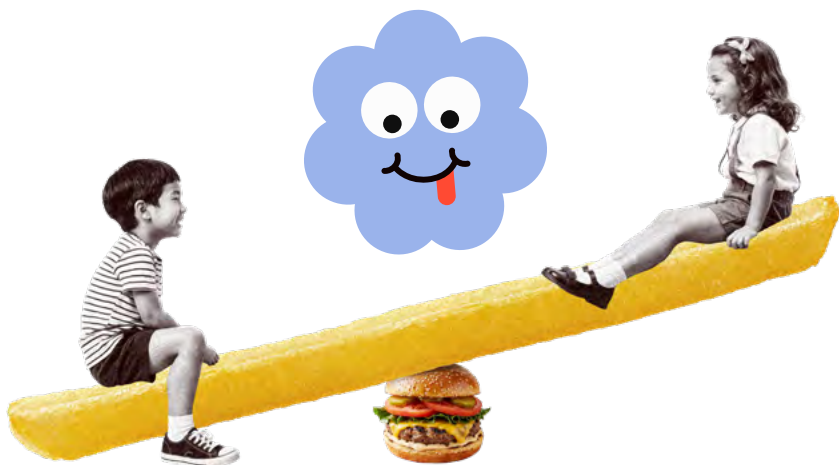
Find all eight hidden words that you should know when traveling through the airport.

J	L	T	M	Q	B	G	O	H	E
A	D	S	E	Y	F	W	G	P	N
I	P	E	U	R	Q	D	A	I	K
R	H	A	P	I	M	U	T	L	R
P	Q	S	S	A	T	I	E	O	G
L	Q	Z	P	S	R	C	N	T	K
A	S	I	C	Q	P	T	A	A	F
N	I	C	Z	E	S	O	U	S	L
E	A	V	C	D	W	Q	R	R	E
K	O	W	T	I	C	K	E	T	E

		7		4	3		1	5
	1				5	7	6	
2		9			6			
	4		6			8		1
9			8		7			3
1		6			9		2	
			3			4		8
	3	8	7				5	
4	7		5	2		9		

SKYHIGH SUDOKU

Use the numbers 1 to 9 to fill out the blank boxes. Each row, column and 3x3 box must contain each number only once.



EVERYTHING BUT BROCCOLI

Henry

Fresh salads, healthy sandwiches & first-class dishes

Gates C G

Big Daddy

Juicy burgers, crispy fries & a plane with a slide

Gates C

Cup or cone?

Veganista

Vienna's creamiest artisan vegan ice cream

🚶 Gates C D | Gates F



Public area

Discover our shopping and dining options in the public area, accessible to all travelers and visitors without a boarding pass.

Arrivals

Anker | Crunchy rolls, flaky croissants & delicious cakes
Billa Corso | Delicacies, self-service hot meals & salad bar
Bipa | Personal hygiene products, make-up & more
Burger King | Juicy burgers made of 100% Austrian beef
Cafe Admiral | Live sports broadcasts with real casino flair
Costa Coffee | Coffee, flaky croissants, paninis & wraps
Dean & David | Lovingly prepared salads & grilled flatbreads
Interchange | Exchange notes into the currency you need
Leberkas-Pepi | Traditional & very tasty Leberkäse specialties
Ottakringer Zapfmeisterei | Viennese draught beer & snacks
Relay | Newspapers, magazines, books & travel guides
Starbucks | Selection of coffee specialties, snacks & desserts
Tobacco shop | Cigarettes, cigars & smoking accessories
Tobacco vending machines | 24/7 tobacco & nicotine products
Welcome Yesss | SIM cards, travel & luggage accessories
Wiener Würstelstand | Viennese sausages, pretzels & snacks
Wolfgang Puck Kitchen + Bar | International & Austrian classics

Terminal 1

Aïda | Everything from apple strudel to Viennese stockpot
Airport service counter | Departures, Level 1
Billa | Crisps, chocolates & travel provisions for your flight
Haferkater | Flavourful oat creations, wraps & homemade cakes
Interchange | Exchange notes into the currency you need
Pharmacy | Pharmaceuticals, cosmetics & compact first-aid kits
Strollers for rent (free) | Bulky luggage counter
Trześniewski | Huge selection of unspeakably good sandwiches

Terminal 3

Airport service counter | Arrivals, Level 0; Departures, Level 1
Bieder & Maier | Finest Viennese coffee creations & pastries
Brezel Meister | Hearty pretzels & famous Austrian draught beers
Interchange | Exchange notes into the currency you need
Prayer room | Open to members of all religions and world views
Strollers for rent (free) | Bulky luggage counter

Past security

After passing the security check, treat yourself to Vienna Airport's mix of shops and restaurants. Explore, unwind, and make the most of your time before takeoff.



On the way to:

Gates Gates



Capi | State-of-the-art electronic devices from top brands
Juice Factory | Fresh juices & vitamin-packed smoothies
Longchamp | Top-quality leather handbags & travel accessories
Prayer room | Open to members of all religions and world views
Relay | Newspapers, magazines, books & travel guides
Senses of Austria | Wide selection of souvenirs, toys & gifts
Smoking Area | Designated smoking area in the Vienna Lounge
So Coffee | Hot & cold coffee variations, juices & lemonades
Strollers for rent (free) | Right past Vienna Duty Free, next to Relay
Swarovski | Tasteful jewelry, sparkly crystals & accessories
The LaLa | Fresh salads, sandwiches & various smoothies
Veganista | Vienna's creamiest artisan vegan ice cream
Vienna Duty Free | Exquisite sweets, wines & spirits
Vienna Lounge | Spacious lounge area with lots of amenities
Zugvogel | Classic Viennese delicacies & seasonal dishes

Gates



Big Daddy | Juicy burgers, crispy fries & a plane with a slide
Boutique Vienna | Premium products made in Austria
Daily Bar | Wide selection of cocktails, wines & bubbles
Daily Roast | Hearty breakfast options, coffee & refreshments
Demel | Traditional Viennese confectionery, pastries & coffee
Do & Co Flight Bar | Carefully selected beers, wines & cocktails
Henry | Fresh salads, healthy sandwiches & first-class dishes
Juicy & the Bowl | Plant-based bowls & fresh juices
Kids Zone | Ultimate indoor play area for our youngest guests
Relay | Newspapers, magazines, books & travel guides
Senses of Austria | Wide selection of souvenirs, toys & gifts
Smoking Area | On the right when walking towards Gates C
Trib's | Tasty sandwiches, various salads, yoghurts & more
Vienna Duty Free | Exquisite sweets, wines & spirits
Watch & Sunglasses | Jewelry, watches & designer glasses
Welcome Fashion | Wide range of designer fashion items

Past security

Gates



Ciao a Tutti | Deliciously topped & fragrant Italian focaccias
Interchange | Exchange notes into the currency you need
Johann Strauss | Breakfast, brunch & Viennese pastries
Kids Zone | Ultimate indoor play area for our youngest guests
Natoo | Wide range of healthy snacks, iced teas & lemonades
Ottakringer Zapfmeisterei | Viennese draught beer & snacks
Relay | Newspapers, magazines, books & travel guides
Smoking Area | Designated smoking area in the Vienna Lounge
Strollers for rent (free) | Right after the passport check
Vienna Duty Free | Exquisite sweets, wines & spirits

Gates



Beer & Snacks | Burgers, sandwiches, salads & refreshments
Bierbar Oida! | Wide range of draught beers & breakfast
BonAge | Luxurious moisturisers, gels, serums & face masks
Boss | Casual designer fashion & exclusive accessories
Brezelkönig | Sweet & savoury variety of fresh & crisp pretzels
Café Franzl | Typical Austrian breakfast & delicious pastries
Capi | State-of-the-art electronic devices from top brands
Dean & David | Lovingly prepared salads & grilled flatbreads
Entertainment Gate | Kids Zone & table soccer, sports viewing zone
Gant | A blend of European elegance & American sportswear
Jamie's Deli | Oven-fresh pizza, salads & sandwiches
Jamie's Italian | Delicious, Mediterranean-inspired dishes
Jamie Oliver's Bar | Creative alcoholic & non-alcoholic drinks
Juice Factory | Fresh juices & vitamin-packed smoothies
Kids Zone | Ultimate indoor play area for our youngest guests
Leberkas-Pepi | Traditional & very tasty Leberkäse specialities
Relay | Newspapers, magazines, books & travel guides
Senses of Austria | Wide selection of souvenirs, toys & gifts
Sky Lounge | Exclusive space, on the way to Gates F
Smoking Area | At F34 & F35
Strollers for rent (free) | Right after security
The LaLa | Fresh salads, sandwiches & various smoothies
Veganista | Vienna's creamiest artisan vegan ice cream
Vienna Duty Free | Exquisite sweets, wines & spirits



Aïda | Everything from apple strudel to Viennese stockpot
Boutique Vienna | Premium products made in Austria
Capi | State-of-the-art electronic devices from top brands
Henry | Fresh salads, healthy sandwiches & first-class dishes
Interchange | Exchange notes into the currency you need
Prayer room | Open to members of all religions and world views
Relay | Newspapers, magazines, books & travel guides
Senses of Austria | Wide selection of souvenirs, toys & gifts
Sky Lounge | Exclusive space, on the way to Gates G
Smoking Area | Right past G16 & G32
Strollers for rent (free) | At G04, right before G16 & right before G32
Trib's | Tasty sandwiches, various salads, yoghurts & more
Vienna Duty Free | Exquisite sweets, wines & spirits
Welcome Business | Bags, suitcases, sunglasses & belts
Welcome Retail | Designer items from premium brands
Wiener Bierbar 1837 | Viennese beers & warm snacks

Scan me



Scan the QR code to access a digital map with all locations at Vienna Airport.

Vienna Duty Free: Shop now & pick up later

Shop at Vienna Duty Free and use our pick-up service:
Pay at checkout and provide your name, flight number,
and return date. Your purchases will be waiting for you
at the airport service counter in the arrivals hall when
you return to Vienna.

Scan me



Imprint:

Flughafen Wien AG, 1300 Wien-Flughafen / Austria | Edition: 10/2026
Created with love and a little help from AI.

Your
Timeout
before
Takeoff.