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Vienna Airport – Directions – General

Here you will find directions from the taxi rank/drop-off and pick-up points, as well as from the ÖBB and CAT train platforms to the two mobility service counters and vice versa.

Mobility service counter:

Of the two mobility service counters in Terminal 3, one is located on Level 0 (arrivals) and one on Level 1 (departures).

The mobility service counter is a lowered desk with a telephone receiver and call button with intercom. Lift the receiver or press the call button to establish a connection. Here, it is also possible to request a mobility service at short notice. Someone is available around the clock.

Overview:

The ÖBB and CAT platforms are located on level U2, i.e., two floors below street level.

A mezzanine level with continuous tactile floor information leading to the mobility service counter on level 0, the arrivals level, is located on level U1, one floor below street level. From here, there is access to the ÖBB central platform tracks 1 and 2, as well as to the side platform track 3 for CAT and ÖBB.

A second mezzanine level, without continuous tactile floor information to the mobility service counter on level 0, the arrivals level, is also located on level U1, i.e. one floor below street level.

The arrivals hall is located on Level 0, i.e. at street level. One of two mobility service counters is located on this level.

The taxi ranks and bus platforms for Vienna Airport buses and regional bus lines are also located on this level. There are no directions to the bus stops, as the changing stops of the various lines make it impossible to provide barrier-free guidance suitable for blind or visually impaired people.

The departure hall, Terminal 3, is located on level E1, i.e. one floor above street level. The second mobility service counter is located on this level.

The parking spaces for people with disabilities are also located on this level. Here, it is possible to get out of a taxi (important note for taxi drivers: at Terminal 3, upper parking level, immediately after the police and fire department parking area, stop at the parking spaces for people with disabilities!

From the ÖBB platforms to the mobility service counter in the arrivals hall:

The ÖBB station "Flughafen Wien" has a central platform and a side platform on level U2. Trains can arrive and depart on tracks 1, 2, or 3.

Coming from Vienna, platform 1 is on the left in the direction of travel (train exit on the right in the direction of travel) and platform 2 is on the right (train exit on the left in the direction of travel) on a central platform, while platform 3 is on a separate side platform (train exit on the left in the direction of travel). A tactile floor information system (TBI) is available on all platforms.

As there are two different exits on the platforms, only one of which has continuous floor information to the mobility services counter on level 0 (arrivals level), the following description applies to all exit points on the different platforms.

Tracks 1 and 2 with elevator to the mobility services counter:

Coming from Vienna.

The route via the U1 mezzanine level is described, via which the tactile floor information leads continuously to the mobility services counter.

After exiting, walk to the safety guide line and then continue in the direction of travel until you reach the end. Here, head toward the center of the platform and continue in the direction of travel at the next junction. After a few steps, the guide line leads to the left to the elevator call buttons. If the elevator is locked, continue reading the next heading.

Press the U1 button in the elevator. After exiting, follow the guide line to the left of the elevator, which leads immediately to the left, until you reach the junction. Here, follow the guide line to the left and through a long vestibule with two automatic sliding doors at the beginning and end. Continue to the cross line shortly after the vestibule. From the cross line, follow the guide line that curves slightly to the left and then immediately to the right and is close to the left handrail, following the ascending ramp to the cross line on level 0. Continue straight ahead along the guide line to the second junction on the left. Here, follow the guide line to the left to the mobility service counter.

Locked elevator:

Return to the safety guide line as follows. The guide line leads straight ahead from the call buttons and then to the right. At the first junction, follow the guide line to the left and at the end, turn right and follow the safety guide line to the next junction on the right. Here, follow the guide line to the right towards the center of the platform and at the next junction, follow the guide line to the right to the right-hand handrail of the stairs. To the right of this is the upward escalator with bollards in front of the entrance.

Coming from the stairs, continue along the guide line across the transverse attention field to the transverse line, follow this briefly to the right and then follow the guide line leading to the left.

Coming from the escalator, follow the attention field across the way and the guideline in the middle of the escalator.

Continue along the guide line and follow it to the right at the next junction, through a long vestibule with two automatic sliding doors at the beginning and end. Continue to the cross line shortly after the vestibule. From the cross line, follow the guide line that curves slightly to the left and then immediately to the right and is located close to the left handrail, following the ascending ramp to the cross line on level 0. Continue straight ahead along the guide line to the second junction on the left. Here, follow the guide line to the left to the mobility services counter.

Tracks 1 and 2 with escalator or stairs to the mobility service counter:

Coming from Vienna.

The route via the mezzanine level is described, where the tactile floor information leads all the way to the mobility service counter.

Due to various exit points and stairways, the route is described via the elevator at the end of the platform in the direction of travel. You will need to walk back a certain distance from the elevator.

After exiting, walk to the safety line and then continue in the direction of travel until you reach the end. Here, walk toward the center of the platform and then continue in the direction of travel. After a few steps, the line leads to the left to the elevator call buttons.

Return to the safety line as follows. The guide leads straight ahead from the call buttons and then to the right. At the first junction of the guide, follow it to the left and at the end, turn right onto the safety guide and continue to the next junction on the right. Here, follow the guide to the right towards the center of the platform and at the next junction, follow the guide to the right to the right-hand handrail of the stairs. To the right of this is the escalator leading upwards with bollards in front of the entrance.

Coming from the stairs, continue along the guide line across the transverse attention field to the transverse line, follow this briefly to the right and then follow the guide line leading to the left.

Coming from the escalator, follow the attention field across the way and the guide line in the middle of the escalator.

Continue along the guide line and follow it to the right at the next junction, through a long vestibule with two automatic sliding doors at the beginning and end. Continue to the crosswalk shortly after the vestibule. From the crosswalk, follow the guide line that curves slightly to the left and then immediately to the right, staying close to the left handrail, up the ramp to the crosswalk on level 0. Continue straight ahead along the guide line to the second junction on the left. Here, follow the guide line to the left to the mobility services counter.

Track 3 with elevator to the mobility service counter:

Coming from Vienna.

The route via the mezzanine floor is described, where the tactile floor information leads all the way to the mobility service counter.

The elevator is located at the end of the platform in the direction of travel. Exit on the left in the direction of travel. After exiting, follow the safety line to the right in the direction of travel. Depending on your exit point, continue along the safety line for between 200 and 300 meters, passing 5 turnings to the left, until you reach the elevator call buttons at the end of the line. If the elevator is out of order, continue reading the next heading.

Press button U1 in the elevator and go to the mezzanine floor. After exiting, follow the cross line and then turn right to the next cross line. Here, follow the guide line to the left, then at the next junction, follow the change of direction diagonally to the right and then left again until you reach a vestibule. Go through the long vestibule with two automatic sliding doors at the beginning and end. Continue to the cross line shortly after the vestibule. From the cross line, follow the guide line that curves slightly to the left and then immediately to the right, close to the left handrail, up the ramp to the cross line on level 0. Continue straight ahead along the guide line to the second junction on the left. Here, follow the guide line to the left to the mobility service counter.

Locked elevator:

Turn around and follow the safety guide line back to the first turn-off to the right. Follow the guide line to the right and then right again to the right-hand handrail of the stairs. To the right of the stairs is the escalator with bollards in front of the entrance.

Coming from the stairs, continue along the guide line across the transverse attention field to the transverse line, follow this briefly to the right and then follow the guide line leading to the left.

Coming from the escalator, follow the transverse line and the guide line in the center of the escalator straight ahead.

Continue straight ahead and then follow a 90-degree turn to the right. Follow the guideline diagonally to the right and then to the left again until you reach a vestibule. Pass through the long vestibule with two automatic sliding doors at the beginning and end. Continue to the crossline shortly after the vestibule. From the crossline, follow the guide line that curves slightly to the left and then immediately to the right, staying close to the left handrail, up the ramp to the crossline on level 0. Continue straight ahead along the guide line to the second junction on the left. Here, follow the guide line to the left to the mobility services counter.

Track 3 with escalator or stairs to the mobility service counter:

Coming from Vienna

The route via the mezzanine level is described, where the tactile floor information leads all the way to the mobility service counter.

The entrance to the mezzanine level, where the tactile floor information leads continuously to the mobility services counter, is located on the side platform in the direction of travel after approximately 200 to 300 meters, depending on the exit point, at the fifth turn-off to the left in the area of the City Airport Train (CAT) stop. The stairs and escalator lead up in the direction of travel of the train.

At the fifth junction, turn left and then right again to the right-hand side of the stairs. To the right of the stairs is the escalator with bollards in front of the entrance.

If you have missed the fifth turn and arrive at the elevator at the end of the platform, turn around and follow the safety guide line back to the first turn to the right. Follow the guide line to the right and then right again to the right-hand handrail of the stairs. To the right of the stairs is the escalator with bollards in front of the entrance.

Coming from the stairs, continue along the guide line across the transverse attention field to the transverse line, follow this briefly to the right and then follow the guide line leading to the left.

Coming from the escalator, cross the transverse line and follow the guide line in the center of the escalator straight ahead.

Continue straight ahead and then follow a 90-degree change of direction to the right. Follow the guide line diagonally to the right and then to the left again until you reach a vestibule. Go through the long vestibule with two automatic sliding doors at the beginning and end. Continue to the crossline shortly after the vestibule. From the crossline, follow the guide line that curves slightly to the left and then immediately to the right and is close to the left handrail, up the ramp to the crossline on level 0. Continue straight ahead along the guide line to the second junction on the left. Here, follow the guide line to the left to the Mobility Services Desk ().

From the CAT to the Mobility Services Desk in the arrivals hall:

The CAT station at Vienna Airport is located on platform 3 at the front of the station in the direction of travel. There are two stairways, only one of which leads to the mezzanine level - 1, where tactile floor information leads to the mobility services counter.

CAT with elevator to the mobility services counter:

The route is described via the mezzanine level, where the tactile floor information leads to the mobility services counter.

Exit on the left in the direction of travel. After exiting, follow the safety line to the right until it ends at the elevator call buttons. If the elevator is out of service, continue reading in the next paragraph.

Press button U1 in the elevator and go to the mezzanine floor. After exiting, follow the cross line and then turn right to the next cross line. Here, follow the guide line to the left, then at the next junction, follow the change of direction diagonally to the right and then left again until you reach a vestibule. Go through the long vestibule with two automatic sliding doors at the beginning and end. Continue to the cross line shortly after the vestibule. From the cross line, follow the guide line that curves slightly to the left and then immediately to the right, staying close to the left handrail, up the ramp to the cross line on level 0. Continue straight ahead along the guide line to the second junction on the left. Here, follow the guide line to the left to the mobility service counter.

Locked elevator:

Turn around and follow the safety guide line back to the first turn-off to the right. Follow the guide line to the right and then right again to the right-hand handrail of the stairs. To the right of the stairs is the escalator with bollards in front of the entrance.

Coming from the stairs, continue along the guide line across the transverse attention field to the transverse line, follow this briefly to the right and then follow the guide line leading to the left.

Coming from the escalator, follow the transverse line and the guide line in the center of the escalator straight ahead.

Continue straight ahead and then follow a 90-degree turn to the right. Follow the guideline diagonally to the right and then to the left again until you reach a vestibule. Go through the long vestibule with two automatic sliding doors at the beginning and end. Continue to the crossline shortly after the vestibule. From the crossline, follow the guide line that curves slightly to the left and then immediately to the right, staying close to the left handrail, up the ramp to the crossline on level 0. Continue straight ahead along the guide line to the second junction on the left. Here, follow the guide line to the left to the mobility services counter.

CAT with stairs or escalator to the mobility service counter:

The route via the mezzanine floor is described, where the tactile floor information leads all the way to the mobility service counter.

The staircase and escalator are located approximately in the middle of the train.

Exit on the left side in the direction of travel. After exiting, proceed to the safety guide line and follow it to the right. When you reach a junction to the left, follow it to the left and then to the right again to the right-hand handrail of the stairs. The escalator is located to the right of the stairs.

At the end of the safety line, press the elevator call button, turn around, and follow the safety line to the next turn to the right. Follow

Follow the guide to the right and then right again to the right-hand handrail of the stairs. To the right of the stairs is the escalator with bollards in front of the entrance.

Coming from the stairs, go straight ahead across the transverse attention field to the transverse line. Follow this line to the right and then back to the left.

Coming from the escalator, follow the transverse line and the guide line in the center of the escalator straight ahead.

Continue straight ahead and then follow a 90-degree change of direction to the right. Continue to the next junction and follow the guide line diagonally to the right and up to a vestibule. Go through the long vestibule with two automatic sliding doors at the beginning and end. Continue to the cross line shortly after the vestibule. From the cross line, follow the guide line that curves slightly to the left and then immediately to the right and is close to the left handrail, following the ascending ramp to the cross line on level 0. Continue straight ahead along the guide line to the second junction on the left. Here, follow the guide line to the left to the mobility service counter.

From the taxi rank and parking spaces for people with disabilities at Terminal 3 (departure hall) to the mobility service desk in the departure hall, Terminal 3:

Important note for taxi drivers: At Terminal 3, upper parking level, stop immediately after the police and fire department parking spaces in the spaces reserved for people with disabilities!

You are on level 1, departure level Terminal 3.

Regardless of where the taxi is parked on the sidewalk, walk straight ahead to the guide line parallel to the edge of the sidewalk and follow it to the right until you reach a left turn. Follow the guide line a few steps to the left until you reach an attention field in front of the barrier-free entrance door, which opens against the direction of travel. The button to open the door is mounted on a metal bracket to the right behind the attention field, at a height of approx. 80 cm. Continue straight ahead through the door, over a transverse attention field and continue straight ahead along the guide line. After a few steps, follow the guide line to the left and then to the right again. Continue straight ahead until you reach a 90-degree turn to the left. Follow the guide line straight ahead to the mobility service counter. The call button and telephone receiver are located on the right. (Note: A guide line leads to the left and then immediately to the right towards the stairs and escalators to level 0).

From the mobility service counter in the arrivals hall to the ÖBB platforms:

The ÖBB station "Flughafen Wien" on level U2 has a central platform and a side platform. Trains can depart from tracks 1, 2, or 3. Tracks 1 and 2 are located on a central platform, track 3 on a side platform. Trains traveling eastbound and therefore not to Vienna also run on tracks 1 and 2 in particular. The exact stopping point of the trains may vary.

To ÖBB platforms 1 and 2 via stairs and escalator:

Starting point: You are standing on the guide line with the mobility service counter behind you.

Follow the guide line straight ahead to the next junction on the right. Follow the guide line to the right until you reach a cross line. Continue straight ahead along the guide line and down a wide ramp. There is a handrail on the right near the guide line. Continue to the cross line and straight ahead through a long vestibule with two automatic sliding doors. Continue along the guide line, which curves slightly to the left, until you reach the next junction to the left. Follow the guide line to the left until you reach the cross line. Please note that the guide line ends at the cross line just before the oncoming escalator!

Via the stairs: Follow the cross line to the right and then immediately left again at the junction to the attention field in front of the first step down. The left handrail of the stairs is on the left. The stairs lead down to the middle platform and down in the direction of Vienna. At the end of the stairs, follow the guide line straight ahead to the cross line.

For platform 1, follow the cross line to the right to the safety guide line. Continue along the safety guide line to the left for approximately 30 meters in the direction of Vienna to find the best boarding option.

For platform 2, follow the crosswalk to the left until you reach the safety line. Follow the safety line to the right for approximately 30 meters in the direction of Vienna to find the nearest boarding point.

Via the escalator: Follow the cross line to the right until you reach the wall, then follow the wall to the left until you reach the right-hand handrail of the escalator with bollards in front of the entrance. The escalator leads down to the central platform and in the direction of Vienna. At the end of the escalator, walk a few steps straight ahead until you reach the cross line.

For platform 1, follow the cross line to the right until you reach the safety line. Continue along the safety line to the left for approximately 30 meters in the direction of Vienna to find the nearest boarding point.

For platform 2 of the cross line, follow the safety line to the left. Follow the safety line to the right for about 30 meters in the direction of Vienna to find the best boarding option.

To ÖBB platforms 1 and 2 with elevator:

Starting point: You are standing on the guide line with the mobility service counter behind you.

Follow the guide line straight ahead until the next turn to the right. Follow the guide line to the right until you reach a cross line. Continue straight ahead along the guide line and over a wide downward ramp. Handrail on the right near the guide line. Continue to the cross line and straight ahead through a long vestibule with two automatic sliding doors. Follow the guide line, which curves slightly to the left, over another change of direction diagonally to the right until you reach the next right turn. The

Follow the guide line to the right and after a few steps to the right again to the elevator call button. If the elevator is locked, continue reading under the next heading.

Press button U2 in the elevator. At the bottom, follow the guide line to the right of the elevator straight ahead and then to the right until you reach the cross line.

For platform 1, follow the guide line to the right until you reach the safety guide line. You are now at the beginning of the platform and most likely behind the train. Continue along the safety line to the left for approximately 60 meters in the direction of Vienna to find the best place to board.

For platform 2, follow the guideline to the left until you reach the safety guideline. You are now at the beginning of the platform and most likely behind the train. Follow the safety line to the right for approximately 60 meters in the direction of Vienna to find the best place to board.

Elevator closed:

Turn around and follow the guide line to the left and then left again at the next junction. Continue straight ahead, then diagonally to the left and follow the guide line to the right at the next junction. Follow the guide line straight ahead to the cross line. Please note that the guide line ends at the cross line just before the oncoming escalator!

Via the stairs: Follow the cross line to the right and then immediately left again at the junction until you reach the attention field in front of the first step down. The left handrail of the stairs is on the left. The stairs lead down to the middle platform and down in the direction of Vienna. At the end of the stairs, follow the guide line straight ahead to the cross line.

For platform 1, follow the cross line to the right to the safety guide line. Continue along the safety guide line to the left for approximately 30 meters in the direction of Vienna to find the best boarding option.

For platform 2, follow the crosswalk to the left until you reach the safety line. Follow the safety line to the right for approximately 30 meters in the direction of Vienna to find the nearest boarding point.

Via the escalator: Follow the crosswalk to the right until you reach the wall, then follow the wall to the left until you reach the right-hand handrail of the escalator with bollards in front of the entrance. The escalator leads down to the central platform and in the direction of Vienna. At the end of the escalator, walk a few steps straight ahead until you reach the crosswalk.

For platform 1, follow the cross line to the right until you reach the safety line. Continue along the safety line to the left for approximately 30 meters in the direction of Vienna to find the nearest boarding point.

For platform 2, follow the crossline to the left until you reach the safety line. Follow the safety line to the right for about 30 meters in the direction of Vienna to find the best boarding option.

To ÖBB platform 3 with stairs (no escalator to platform 3):

Platform 3 is a side platform.

Starting point: You are standing on the guide line with the mobility service counter behind you.

Follow the guide line straight ahead until the next turn to the right. Follow the guide line to the right until you reach a cross line. Continue straight ahead along the guide line and over a wide downward ramp. There is a handrail on the right near the guide line. Continue to the cross line and straight ahead through a long vestibule with two automatic sliding doors. Follow the guide line, which swings slightly to the left, over a change of direction to the right until you reach the next junction. Here, follow the guide line slightly to the left and straight ahead, then follow a 90-degree change of direction to the left. Continue straight ahead until you reach the cross line.

Please note that the guide line ends at the cross line just before the oncoming escalator!

There is only one staircase leading down. Follow the cross line to the right until you reach the wall, then follow the wall to the left until you reach the right-hand handrail of the staircase. At the end of the stairs, follow the guide line on your left straight ahead and then turn left to the safety guide line. You are now in the CAT stop area. Follow the safety guide line for approximately 100 to 150 meters until you reach the fourth turn-off to the right. From this turn-off, continue for at least another 60 meters to find the nearest entrance to the train.

To ÖBB platform 3 with elevator:

Platform 3 is a side platform.

Starting point: You are standing on the guide line with the mobility service counter behind you.

Follow the guide line straight ahead until the next right turn. Follow the guide line to the right until you reach a crosswalk. Continue straight ahead along the guide line and down a wide ramp. There is a handrail on the right near the guide line. Continue to the crosswalk and straight ahead through a long vestibule with two automatic sliding doors. Follow the guide line, which curves slightly to the left, over a change of direction to the right until you reach the next junction. Here, follow the guide line slightly to the left and straight ahead until you reach the next junction to the right. Follow the guide line to the right, straight ahead, and finally slightly to the right over a junction to the right, continue straight ahead and immediately to the left to the elevator call buttons.

If the elevator is locked, continue reading at the next heading.

Press the call button marked U2. At the bottom, you will find yourself at the beginning of side platform 3 and at the start of the CAT stop. Follow the safety guide line starting at the call buttons on the left; the track is located to the left of the safety guide line in the direction of Vienna. Continue along the safety line for approximately 150 to 200 meters until you reach the fifth junction on the right. From this junction, continue for at least another 60 meters to find the best place to board the train.

Elevator closed:

Turn around and follow the guideline to the right until you reach the cross line, then follow the guideline to the right. After a few steps, change direction 90 degrees to the left. Continue straight ahead until you reach the cross line.

Please note that the guide line ends at the cross line just before the oncoming escalator!

There is only one staircase leading down. Follow the cross line to the right until you reach the wall, then follow the wall to the left until you reach the right-hand handrail of the staircase. At the end of the stairs, follow the guide line on your left straight ahead and then turn left to the safety guide line. You are now in the CAT stop area. Follow the safety guide line for approximately 100 to 150 meters until you reach the fourth turn-off to the right. From this turn-off, continue for at least another 60 meters to find the nearest entrance to the train.

From the mobility service counter in the arrivals hall to the CAT:

The CAT stop is located on platform 3, which is a side platform. The CAT only runs to Vienna.

To reach the CAT via stairs (there is no escalator to the CAT):

Starting point: You are standing on the guide line with the mobility service counter behind you.

Follow the guide line straight ahead to the next junction on the right. Follow the guide line to the right until you reach a cross line. Continue straight ahead along the guide line and down a wide ramp. There is a handrail on the right near the guide line. Continue to the cross line and straight ahead through a long vestibule with two automatic sliding doors. Follow the guide line, which swings slightly to the left, then continue over a change of direction to the right until the next junction. Here, follow the guide line slightly diagonally to the left and straight ahead, then follow a 90-degree change of direction to the left. Continue straight ahead to the cross line.

Please note that the guide line ends at the cross line just before the oncoming escalator!

There is only one staircase leading down. Follow the cross line to the right until you reach the wall, then follow it to the left to the right-hand handrail of the staircase. At the end of the staircase, follow the guide line on your left straight ahead and then turn left to follow the safety guide line. You are now in the CAT waiting area. The direction of travel to Vienna is to the right. When facing the direction of travel to Vienna, the track is to the left of the safety guide line.

To the CAT with the elevator:

Starting point: You are standing on the guide line with the mobility service counter behind you.

Follow the guide line straight ahead to the next junction on the right. Follow the

guide line to the right and down a wide ramp. There is a handrail on the right near the guide line. Continue to the cross line and straight ahead through a vestibule with two automatic sliding doors. Follow the guide line, which curves slightly to the left, and then continue to the right until you reach the next junction. Here, follow the guide line slightly diagonally to the left and straight ahead until you reach the next junction to the right. Follow the guide line to the right, straight ahead, and finally slightly to the right until you reach a 90° turn to the left to the elevator call buttons.

If the elevator is locked, continue reading at the next heading.

Press the call button marked U2. You are now at the start of side platform 3 and the CAT stop. Follow the safety line starting at the call buttons on the left; the track is to the left of the safety line in the direction of Vienna. Continue along the safety line until the first turn-off to the right. Here you are in the CAT stop area. The direction of travel to Vienna is to the right. When facing the direction of travel to Vienna, the track is to the left of the safety line.

Elevator closed:

Turn around and follow the guide line to the right until you reach the cross line, then follow the guide line to the right. After a few steps, change direction 90 degrees to the left. Continue straight ahead until you reach the cross line.

Please note that the guide line ends at the cross line just before the oncoming escalator!

There is only one staircase leading down. Follow the cross line to the right until you reach the wall, then follow it to the left to the right-hand handrail of the staircase. At the end of the staircase, follow the guide line on your left straight ahead and then turn left to follow the safety guide line. You are now in the CAT stop area. The direction of travel to Vienna is to the right. When facing the direction of travel to Vienna, the track is to the left of the safety guide line.

From the mobility service counter in the arrivals hall to the taxi stand:

There is a service counter at the taxi stand, which the directions lead to. Starting point: You are standing on the guide line with the mobility service counter behind you.

Follow the guide line straight ahead for a few steps. Pass the next junction and follow the guide line, which continues slightly diagonally to the right. Continue along the guide line until it changes direction 90 degrees to the left on the dirt-trapping mat. Follow the guide line to the left until it leads 90 degrees to the right to the transverse attention field in front of the outward-opening outer door. To the left of the attention field, there is a button for automatic door opening on the wall at a height of approximately one meter. Go through the left door wing to the transverse attention field and follow the guide a few steps straight ahead to the transverse line. Follow this line for approximately six to eight steps to the left and then turn 90 degrees to the right. There is a barrier tape approximately one meter in front of you. Please stop here and wait until a member of staff accompanies you to a taxi!